



Burnt Store

Irrigation Facilities, LLC

Notice from Service Provider

October 14, 2009

To Our Association Customers and Section 22 Board,

The irrigation system at Burnt Store is full of positive news this year. We have just concluded our meeting with the assigned Board of Directors from Section 22 Board. At this meeting, we presented our detailed records with regard to labor costs, operational expenses and consumptive volume numbers.

For 2010, the billing rate is being **lowered to \$2.25** per thousand gallons from last year's rate of \$2.55.

Calendar year 2008, the community used significantly less water than the two previous years which played a major role in last year's price escalation. Rates are set as a function of costs divided by the forecasted gallons. The fewer the gallons sold, the higher the rate needed in order to cover expenses. Calendar year 2009 brought back normal consumptive use of 180 million gallons, up nearly 12%.

We would like to alert our customers of a recent system maintenance issue which arose. During a meter inspection of an individual association, they noticed their master meter reflecting water passing through even though water was not being applied to the lawns. The association underwent a thorough inspection of the system and identified several leaking joints within their aged system. Those faulty joints resulted in substantial water loss. Associations should periodically inspect their master meter during idle times to ensure the system does not have latent defects. Secondly, any unusual wet areas should be investigated immediately, whether on your association's property or not. An extra set of eyes for each other can save a significant amount of water loss.

For system issues, comments or concerns please contact Ron Seals at (239) 218-5178.